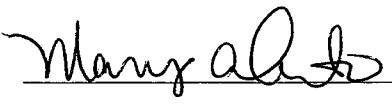


IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicant: Moctezuma de la Barrera	)	<u>Certificate of Transmission</u>
Serial No.: 10/743,443	)	I hereby certify that this paper is being electronically
Filed: December 19, 2003	)	transmitted via EFS- Web on:
For: Reactive Workflow System and Method	)	July 26, 2010
Group Art Unit: 3686	)	
Examiner: Rajiv J. Raj	)	
Docket No.: 29997/065	)	
Customer No.: 29471	)	

**AMENDMENT F**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the non-final Office action mailed April 29, 2010, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.